

Company Description

Sidenor is a steel company, leader in the European steel industry for the production of special steel long products and one of the main producers of forged and cast pieces. It is also an important supplier of cold finished products in the European market. The company has production centers in Basque Country, Cantabria and Catalonia as well as business delegations in Germany, France, Italy and the U.K.

Information

Deadline: 2019-02-28
Category: Business
Province: Nordrhein-Westfalen

Country: Germany
City: Düsseldorf

Company

Sidenor Aceros Especiales S.L.U.



Main functions, requisites & benefits

Main functions

For our subsidiary in Germany (Duesseldorf), we are looking for a committed person who would be in charge of influence area customer relationship management, filling the position of CRM (Customer Relationship Management) Duties of the position: 1.- Reception and analysis of programmes and orders, as well as their introduction into SAP. 2.- Issuance, control and review of acknowledgments of order in view of sending them to the customer in a proper and timely manner. 3.- Reception and management, together with the various Company departments and the customer, of incidents occurring within the order process, changes or unexpected events notified by the customer. 4.- Control and follow-up of orders in process and decision-making on appropriate measures in view of their fulfilment within the deadline. 5.- Control and follow-up of the prepared material, including organising loading orders for material shipment to customer. 6.- Meeting other customer requirements related to service and logistics.

Requisites

- Bilingual in German and Spanish, good knowledge of English · Microsoft Office · SAP · Over two years of experience
- The person who will join us shall have good interpersonal skills so as to provide our customers with high-quality treatment. In addition, we are looking for a person whose profile is oriented to administrative management, including organisation skills, who values team work and a good working environment.

