

TRAINING AND DOCUMENTATION SPECIALIST

Company Description

"Let's make tomorrow different today" is our genuine commitment at Siemens Energy to all customers and employees on the way to a sustainable future. In our Business Unit Generation we offer a broad portfolio of cutting edge technologies, services and solutions for centralized and decentralized energy production. The Engines Business is right at the centre of a paradigm shift. More than ever variable renewable calls for more flexible, localised power generation, and decarbonisation calls for more efficient use of resources. Built on 50 years of history in engine technology, the Engines Business takes the pedigree and technology of Guascor, and marries it with the global reach and brand strength of Siemens, with the bold objective of increasing market share four-fold over five years. With products in the range of 0.5MW - 2MW, and several best-in-class applications, the Siemens Energy Engines Business is well placed in the markets of flexible power, CHP and energy from waste Siemens Engine Business Partners (BPs) are key to ensure we deliver a proper quality to our end customers and provide a nice stability to our factory that allow us to focus on growth. But they also need a comprehensive support from the business to get trained and access a proper documentation that illustrates how to service our engines and packages. Our training to BPs is based on "building block" and "team teaching" techniques using

Information

Deadline: 2021-06-30

Category: Business
Province: Araba / Álava

Company

Siemens Energy Engines S.A.U



Main functions, requisites & benefits

Main functions

Technical drafting - To draft technical documentation and service instructions, including NX drawings that allow to illustrate instructions, and follow up the revision and approval process, as well as the integration of the technical instructions into the official service manuals that will be made available to our business partners, Training - To prepare service training programs in various formats (including on-site and online programs), maintain or update them and deliver training to customers, ensuring high quality standards according to our quality system, To identify documentation and training needs from the active exchange with our business partners, proactively make suggestions for improvement, Training Environment - To maintain training resources and equipment in serviceable condition, report on new materials needs to the Training head, and be responsible for the provision of a safe and healthy work environment for all employees and external customers, including relevant safety issues in work procedures and the active elimination of hazards and unsafe work practices. You now have the opportunity to join our Business Partner Management Department based in our R&D facilities, Spain. This role will be responsible for the drafting of technical documentation and instructions that will serve as a basis for the official service manuals that will be made available to our business partners, the development of new training materials and facilities at the Training Center and the delivery of quality training to customers and business partners.

Requisites

Technical background: preferably with a strong mechanical basis and a reasonably high control knowledge, Experience in field service teams or workshops with the overhaul of engines or similar rotating equipment below 10MW, Feel empathy for service providers and be able to anticipate needs of those, Be concise and accurate at writing service instructions, taking full ownership of the work done, Excellent communication skills with diplomacy and the ability to influence internal and external stakeholders. English language is a must. High motivation to work on a cross-functional team at the disposal of external customers, and willingness to travel local and international basis 20% of the time.

Benefits

Your opportunities for personal growth: To be part of a young and proactive team in continuous contact with the last product updates and cutting-edge technology. To have the power to drive our service documentation to a higher level. To experiment different documentation and training platforms.