

Company Description

Lantek is the global leader providing software systems and solutions to companies manufacturing parts with sheet metal, tubes, and structural steel. From small workshops to international multi-plant corporations, Lantek systems are present in every kind of industrial factory

Lantek has more than 35 years of experience and more than 270 professionals spread around the world. Our offices are present in more than 15 countries worldwide, besides a significant presence in Spain, where HQ located.

Lantek is a key partner in Digital Transformation for metal processing companies. We help our customers to achieve their Industry 4.0 goals with leading products and services, provided in an open multivendor platform.

Information

 Deadline: 2023-02-05
 Category: Business
 Province: Araba / Álava

 Country: Basque Country
 City: Vitoria - Gasteiz

Company

Lantek Sheet Metal Solutions



Main functions, requisites & benefits

Main functions

About The Role

Directly reporting to the local Operations Manager in our Branch Office located in Mason (OH), this Customer Engineer role will be responsible to provide assistance to our customers. You will diagnose and troubleshoot software problems and help our customers to install applications and programs, by assisting people with computer issues and being able to explain technical details.

Duties & Responsibilities

The main duties are: Install, startup, operate and maintain complete Lantek installations including: Lantek systems, Lantek integration mechanisms with cooperating systems and machine configuration and start up. Specify, plan, control and close small/medium customer projects. Define customer solutions compelling Lantek systems. Identify requirements not included in standard products and specify them for estimation and development. Train customer employees in the usage of Lantek systems.

Requisites

EDUCATION & EXPERIENCE Experience in technical projects involving software in an industrial environment. Educational Technical background in Engineering. **SKILLS & ABILITIES** Willingness to travel. Ability to understand and evaluate customer expectations. Customer oriented-approach. Goal-oriented work within the framework of project implementation.

If you want to join a dynamic and expanding corporation, working in a sector with a great potential for development on a global level which, here you have your best opportunity!!