

## SERVICE SPECIALIST - CLOUD & CONNECTIVITY

# Company Description

Sibelco is a Global Material Solutions Company. We mine, process and sell industrial minerals at locations worldwide, focused primarily on silica, clays, feldspathics and olivine. We are also leaders in glass recycling. The Sibelco Group operates over 110 production sites in 31 countries, with a team of over 5,000 people. If you embrace our core values, and if this role sparks your enthusiasm to apply your passion to contribute in a meaningful way as a part of Sibelco's team of unique talents within a diverse international business community, then we very much look forward to hearing from you. Inclusive Team Culture: Attractive Employer (sibelco.com) Sibelco recognises the strength of our diverse global workforce and values difference and inclusion for all. Our rich mix of people bring an exciting exchange of ideas and knowledge to keep us moving forward and innovating new solutions. We seek talent of all backgrounds and abilities and continue to develop our leaders and our culture to help all current and new employees to grow and reach their full potential. Salary & Benefits: We will gladly discuss these aspects with you at interview stage.

We have set clearly defined sustainability priorities and targets, with key environmental and social objectives, which include Health & Safety, Climate & Energy, Community Engagement, Human Rights and Business Ethics.

### Information

Deadline: 2024-11-30
Category: Business

Province: Bizkaja

Company

Sibelco



## Main functions, requisites & benefits

#### Main functions

Are you passionate about cloud technologies and network solutions? Join our team as a Service Specialist – Cloud & Connectivity and play a crucial role in managing our IT infrastructure and services! As a Service Specialist – Cloud & Connectivity, you will oversee our network and cloud services, ensuring reliable connectivity and optimal performance. You'll work closely with stakeholders to deliver top-notch infrastructure solutions and support. In the role, your responsibilities will include but are not limited to: Manage WAN Infrastructure: Oversee the implementation and maintenance of routers, switches, and SD-WAN devices. Coordinate with service providers for seamless network operations. Optimize Cloud Services: Deploy and manage Azure cloud resources, including virtual machines and storage, ensuring high performance and cost-efficiency. Enhance Network Security: Implement security measures to protect WAN infrastructure from unauthorized access and threats. Troubleshoot and Resolve Issues: Address network and cloud service issues promptly, collaborating with vendors and internal teams for effective solutions. Monitor and Report Performance: Track and report on the performance and availability of network and cloud services, identifying areas for improvement. Drive Continuous Improvement: Propose and implement enhancements to network and cloud services, optimizing for both performance and cost. Participate in Projects: Engage in network and cloud-related projects, contributing to planning, execution, and evaluation phases.

## Requisites

To be successful in this role, you have: Experience: Proven track record in WAN and Azure cloud services. Skills: Strong analytical and problem-solving abilities, excellent communication, and organizational skills. Certifications: ITIL certification required; Cisco CCNA/CCNP and Azure certifications preferred. Fluency in English: Effective verbal and written communication skills in English. Provider Management: Understanding of how service providers operate and the ability to manage relationships effectively. Independent Decision-Making: Ability to work independently, make informed decisions, and drive solutions. Personal Integrity: High level of personal integrity and professionalism in handling confidential information. If you have expertise in cloud and network services, possess the necessary certifications, and are fluent in English, we encourage you to apply today and make a significant impact at Sibelco!

#### Benefits

Hybrid working conditions and flexible schedule. Other benefits will be discussed at interview stage.